



सत्यमेव जयते

Government of West Bengal
Office of the Principal

GOVERNMENT GENERAL DEGREE COLLEGE, KESHIARY

At.-Telipukur : P.O.- Tilaboni Mahisamura : P.S.- Keshiary

Dist- Paschim Medinipur : PIN-721135

www.ggdckeshiary.ac.in

Criterion 5: Student Support and Progression


5.1: Student Support

5.1.4 The institution adopts the following for redressal of Student grievances including sexual harassment and Ragging cases

Contents

Documents: Mechanism for submission of Online/ offline students' grievance

College Website (Student Support/Grievance, Anti Ragging, Internal Complaint Committee): <https://ggdckeshiary.ac.in>


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Govt. Gen. Degree College
Keshiary





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Grievance Redressal Form Available on the College Website

Grievance Redressal Form

(ICC-Sexual Harassment / Ragging / Caste based complain / any other)


Name: Sem: Department:

Mobile No.:

Address:

Email Id:

Date	Problem	Signature	Solution


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Complaint Boxes to Submit Grievances and Complaints



Ankusha
 Officer-in-Charge
 Govt. Gen. Degree College
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Sample Copies of Grievance Redressal Form filled out by Students

Grievance Redressal Form

Name: Mithun Kisku Sem: 4th sem. Department: Botany

Mobile No.: 7319359264

Address: Pechabindha, Keshiapata, Sankrail, Jhargham.

Email Id: mithunkisku84@gmail.com.

Date	Problem	Signature	Solution
23.03.2022	সেচাওতে প্লাস্টিকের খুঁট খুঁটের প্রকৃতির তাই যদি বর্ষাকালের জল হলে কাজে যোগ্য তাহলে ও বর্ষা না হলে তা ব্যয়সাধ্য জেতি পারবে।	Mithun Kisku	^{was requested to} OIC Sir, kindly look into the matter and kindly arrange the water harvesting system. Sany 25/03/2022 Coordinator IGAC CELL Govt. Gen. Degree College Keshiary



Notice to the superiors issues.

Matter would be discussed
with the Purchase Committee
and appropriate measures could
be taken. *Aslisk Dc*
25/03/2022

Officer-in-Charge
Government General
Degree College
Keshiary

S.Bony
25/03/2022

Aslisk Dc
25/03/2022

Demand for:

Arrangement of
Water Harvesting
System

Aslisk Dc
Officer-in-Charge
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Grievance Redressal Form

Name: Kantik Tudu Sem: _____ Department: Santali (H)

Mobile No.: 0832670336

Address: Vill - Kamla pur, P.O - Tilaboni Mahisamura, P.S - Keshiary
Dist - paschim Medinipur, Pin - 721135

Email Id: _____

Date	Problem	Signature	Solution (probable)
21.03.2022	1. Organized library absence.	Kantik Tudu	Matter to be raised before IOAC & OIC GGDCK, Keshiary for possible remedial. SBK 25.03.22
	2. আমাদেৰ কলেজ Campus এ অলেক ব্ৰাণ্ডিং ক্ৰীড়ামঠাৰ আবেদন, স্থায়িত্ব নথিভাৱে কৰা প্ৰয়োজন।	Kantik Tudu	OIC Sir, kindly look into the matter and forward the application to Higher Education Department.
	3. আমাদেৰ কলেজ এ স্নেহাৰ সঠিক তথ্য, স্নেহাৰ সঠিক আমাদেৰ স্থানত প্ৰয়োজন।	Kantik Tudu	Sy 31/3/2022 Coordinator IOAC CELL Govt. Gen. Degree College Keshiary
	4. আমাদেৰ কলেজ এ স্নেহাৰ Canteen তথ্য, Canteen স্থানত প্ৰয়োজন।	Kantik Tudu	



Note to the reported issues:

1. Absence of Librarian observed. HED would be informed.
2. The NSS Unit, I should be more vigilant on this issue. College awareness being provided.
3. The matter has been raised to HED.
4. Vendor not available.

SBK 25/03/2022
Ashik Das 25/03/2022
Officer-in-Charge
Government General Degree College
Keshiary

Demand for:

Library

Plastic - Free Campus

Playground

Canteen



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Grievance Redressal Form

Name: Poulabi Khanda Sem: 4th Department: Political Science

Mobile No.: 6294288094

Address: Sastanagar, Dantan, Paschim mednipur

Email Id: Poulabi Khanda @gmail.com

Date	Problem	Signature	Solution
21.03.2022	1. আমাদেও Political Science Department -এ বিভাগে একজন তালুকদার, ভারতীয় হলে আসেন।	Poulabi Khanda	DIC Sir requested to kindly look into the matter and forward this application to Higher Education.
	2. আমাদেও নাই বইতে বিজ্ঞান এই জুনিয়র বিভাগে আসার ক্ষেত্রে নাই এই জুনিয়র যদি বিজ্ঞানে আসার ক্ষেত্রে আসেন আমাদেও এই জুনিয়র যেতে হয় সুবিধি হয়।	Poulabi Khanda	31/3/2022 Coordinator IQAC CELL Govt. Gen. Degree College Keshiary



Notes to the reported issues:

- The HED, who has been informed and seminar would be solved.
- Office staff & the library committee should remain vigilant on the issue.

SP/office
25/03/2022

Ashok Das
25/3/2022

Chelabarty
Officer-in-Charge
Government General
Dantan College

Demand For:

More Faculty in the Department of Political Science

Properly Organised Library

Chelabarty
Officer-in-Charge
Govt. Gen. Degree College
Keshiary





স্বাধীনতা

Government of West Bengal
Office of the Principal

GOVERNMENT GENERAL DEGREE COLLEGE, KESHIARY

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Grievance Redressal Form

Name: Rumpa Bera Sem: 1st Department: History
Mobile No.: 8946812112
Address: Naganagar, Keshiary, Paschim Medinipur
Email Id: rumpabera.2000@gmail.com

Date	Problem	Signature	Solution
26.11.2019	কলেজে যথেষ্ট পরিমাণে কিনয়কা নেই। কলেজে ডেনার গলি নেই।	Rumpa Bera	OIC Sir, kindly look into the matters and forward this grievance to HED. Forwarded to OIC, GGDCK 29/11/2019 Coordinator IQAC CELL Govt. Gen. Degree College Keshiary
	সুসংগঠিত ল্যাবরটরি ওরুদ আর্কাইভারিয়াস রুমের অভাব। কলেজে প্রাচীন হ্রাসকিস্কৃত শ্রেণী		



Notes to the reported issue :-

- The demand for play ground has been conveyed to the HED of local Admin.
- HED, WB has been informed about teacher and shortage of library.
- Some of the issues are being investigated.

Officer-in-Charge
Government General
Degree College

S. Bera
29/11/2019

Ashok Das
29/11/2019

Demand For:

More Faculty in the
Department of History

Playground

Properly Organised
Library

Auditorium

Plastic-Free Campus

Ashok Das
Officer-in-Charge
Govt. Gen. Degree College
Keshiary





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Grievance Redressal Form

Name: Jayanti Ghoshal Sem: 4th Department: Political science
Mobile No.: 8116405355
Address: Kukai, Keshiary, Paschim Medinipur.
Email Id: purnaghorai76@gmail.com

Date	Problem	Signature	Solution
18.01.2019	১. চোরাচালান সংক্রান্ত PRJ গ্রাউন্ড এর প্রত্যক্ষ সংলগ্ন।	Jayanti Ghoshal	The application will be forwarded to OIC Sir to take the necessary actions. May 29/1/2019 Coordinator TGAC CELL Govt. Gen. Degree College Keshiary
	২. চোরাচালান হস্তান্তর সংশ্লিষ্ট বিষয়ে প্রত্যক্ষ সংলগ্ন।	Jayanti Ghoshal	



Inder Mukherjee
22.01.2019

Monna Panja
22.01.2019

Notes to the reported issue

1. HEB, WB & Local authorities would be put to reminder.
2. HED & teachers in charge would be put to reminder.

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Keshiary

Demand For:

Playground

**# More Faculty in the
Department of Political
Science**

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Grievance Redressal Form

Name: Subhankar Mahapatra Sem: 3rd Sem. Department: Botany

Mobile No.: 9732613878

Address: subhankarksy@gmail.com.

Email Id: Agarpara, Keshiary, paschimmedinipur.

Date	Problem	Signature	Solution
19.01.2019	1. জেলায় একে উদ্ভিদ সংগ্রহে প্রকাশ্যে হয়। যদি জেলায় কোন জেলায় উদ্ভিদ সংগ্রহ হয় তাহলে খুব ভাল হয়।	Subhankar Mahapatra	OIC Sir, kindly ^{with requested to} look into the matter and arrange the proper measures.
	2. জেলায় কোন জেলায় উদ্ভিদ সংগ্রহ করে চলে যাওয়া হয়। তাই জেলায় উদ্ভিদ সংগ্রহ করার উপায়। তাই জেলায় উদ্ভিদ সংগ্রহ করার উপায়। তাই জেলায় উদ্ভিদ সংগ্রহ করার উপায়।	Subhankar Mahapatra	24/1/2019 Coordinator IGAC CELL Govt. Gen. Degree College Keshiary

Demand For:

Medicinal Herb Garden

UPS or Solar Cell



Notes the reported issue

1. Initiative to establish a medicinal plant garden may be taken.
2. Initiatives to procure inverter-battery & solar module may be undertaken.

Monika Barja Inter. Mathur
22.01.2019

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Chakraborty
Officer-in-Charge
Govt. Gen. Degree College
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Grievance Redressal Form

Name: Snehasis Khatusa Sem: 3rd

Department: Anthropology

Mobile No.: 9083077479

Address: Keshiary, Paschim medinipur.

Email Id: Snehashis03111998@gmail.com.

Demand For:

Plastic Free Campus

Properly Organised Library

Date	Problem	Signature	Solution
09.09.2018	আমাদের কলেজ Campus এ অনেক প্লাস্টিক ছড়িয়ে থাকে। প্লাস্টিক পরিষ্কার করা প্রয়োজন	Snehasis Khatusa	OIC sir will be requested to look into the matter and to forward the application to Higher Education department. He will be also requested to forward the problem of plastic free to NSS unit to take the required measure. Gay 6/9/2018
09.09.2018	আমাদের কলেজে উপযুক্ত Library নেই, পড়ার জন্য বই আমরা পাঠ না।	Snehasis Khatusa	
			Coordinator IQAC CELL Govt. Gen. Degree College Keshiary



Notes to the above issues:

- The susceptor of the college would be alerted & NSS Unit I should remain more vigilant.
- Library Committee is doing its best. Full time Librarian is required. HED would be informed.

Inden Mukherjee
09/09/2018

Monna Parja
29.09.2018

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Government General
Degree College

Inden Mukherjee
Officer-in-Charge
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